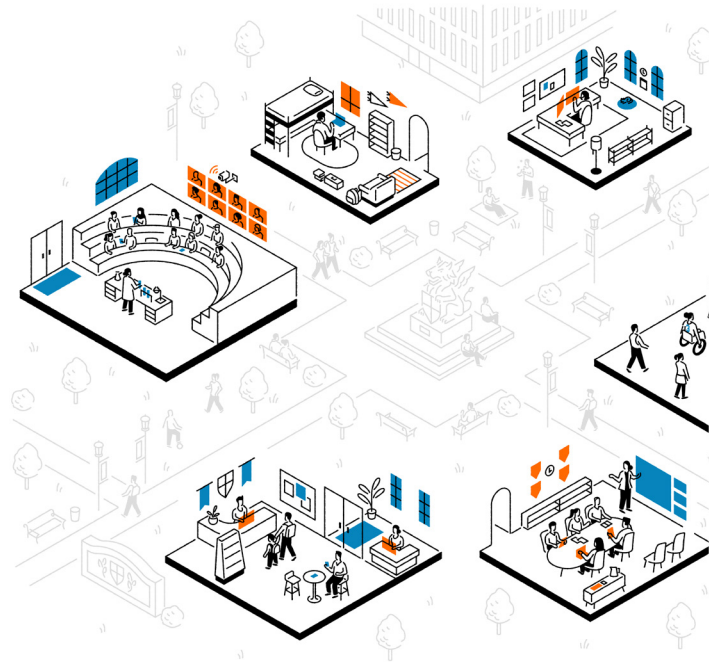


# RingCentral Education Standard

With MVP Education Standard, you will empower your school, district or campus with messaging, video and phone. Now you can streamline communications and collaboration on one platform while seamlessly integrating all your essential school applications.



## Powerful call controls

RingCentral provides a complete cloud-based phone system with local numbers, extensions, call delegation, call screening, visual voicemail and more.

## Anywhere learning

Hold high-definition video conferences with screen sharing, web sharing, file annotation and more. Move seamlessly from calling to messaging to video conferencing—without switching applications.

## Seamless team collaboration

Use a single, unified workspace for classroom messaging, file sharing, tasks and calendars.

## Simplified IT administration

Manage users and locations—anytime, anywhere, on any device. Robust management tools offer a holistic view across all your sites.

## World-class security and reliability

Seven layers of security protect your school data and communications at every juncture. Enterprise-grade reliability and a fully redundant global network ensure service remains at the highest standard with a 99.999% available uptime SLA.

## Included features

- Cloud-based PBX
- 100 outbound minutes/month included
- HD voice
- Trust site with real-time updates on service status
- Auto-Receptionist
- Staff and classroom extensions
- Visual voicemail
- Voicemail with email notification
- Phone numbers: free phone, local, vanity, international
- Log in with school email credentials
- Unified number for phone and text
- Answering rules
- Call forwarding
- Caller ID
- Extension dialing
- Call screening and blocking
- On-demand call recording
- Call Delegation
- Call log reports
- Call Flip
- Call switch
- Call transfer
- Warm transfer
- Call Park
- Private Park Locations
- RingMe™ click-to-call-me
- RingOut™ click-to-call-out
- Intercom
- Paging
- Inbound caller ID number
- Outbound caller ID
- Return calls with \*69
- Presence across multiple devices
- Corporate Directory
- Cloud contact syncing
- Custom answering and call routing rules
- Visual call handling
- Missed-call notifications
- Company number labeling
- Native iOS app integrated calling
- Head-up display (HUD) to view real-time availability and manage multiple incoming calls

## Video

- HD audio and video
- Host HD video conferences with mobile enablement (PC, Mac, iOS, Android)
- Host large meetings for up to 200 participants
- (additional license fee applied)
- Personal meeting IDs
- Web sharing with advanced annotation features
- Switch meeting across devices
- Send invitations via text or email
- Separate controls for host and host ability to assign moderators
- View meeting history at [v.ringcentral.com](https://v.ringcentral.com) and in the RingCentral app
- Record meetings in the cloud
- View and listen capability on any web browser with dial-in option (no download needed)
- Support Chrome OS (Chromebooks)
- Meeting recordings (local and cloud)
- Active speaker spotlight for all participants

- Intuitive host controls (mute/unmute, record, annotation, etc.)
- Attendee controls for easy meeting collaboration
- Screen sharing on iPhone/iPad app from desktop (via USB and AirPlay)
- Intelligent echo cancellation
- Microsoft Outlook and Google Workspace plugin
- Quality of service
- Performance report
- Adoption and usage
- Integration with Outlook, Google Calendar and iCal
- Calendar integrations with Microsoft 365/Google
- Integrations with Microsoft Teams, Slack, Salesforce and more
- Schedule video meetings through Google Chrome
- APIs for scheduling meetings
- APIs for accessing recordings
- Join the audio portion of a RingCentral Video meeting by VoIP, PSTN or Call Me
- Integrated video conferencing with screen sharing
- Full telephony calling capability
- Image annotation
- In-app document previews
- Unified message history
- Content retrieval and search
- Mobile, web, desktop apps (Windows, Mac, iOS, and Android apps)
- Data retention and backup
- Advanced administration controls

## RingCentral app (mobile)

- Supports iPhone, iPad, and Android smartphones and tablets
- Pre-call and active call management
- Auto call handoff (Wi-Fi ↔ 3G/4G)
- Contacts and favorites synced to RingCentral cloud
- View colleagues' phone presence across devices
- Reports dashboard (admin only)
- Roles and permissions support
- Interactive notifications with quick response options
- Quick swipe for actions
- Supports spotlight search (iOS only)
- Supports 3D touch (iOS only)
- Display caller ID on "To" field
- Native Caller ID for iOS video calls
- Custom ringtones and notifications
- Siri integration

## Messaging and team collaboration

- Team messaging with unlimited guest users
- Unlimited cloud storage for RingCentral apps (messages, files, recordings)
- File sharing
- Search across groups, messages, and files
- Address entire teams with @team mentions
- Shortcuts for frequently used features
- Team calendars and events
- Task management
- Integrated with company directory

## RingCentral app (desktop)

- Supports Windows and Mac
- HD voice enabled
- Click-to-call
- Answer calls directly from the desktop app
- Make outbound calls from the desktop app (with direct dial)
- Supports Plantronics headsets with call control
- Active call management
- Call queue support
- Single view of current call, incoming calls, calls on hold
- View incoming caller's number and extension
- Integrated with company directory
- Contacts and favorites synced to RingCentral cloud
- View colleagues' phone presence status
- Set outbound caller IDs for calls
- Integration with Microsoft Outlook/Office (Windows only)
- Integration with Mac Address Book/Mac Photo support (Mac only)
- Share code snippets in original formatting
- Embedded media player

**To find out more, speak to your CCS Media Account Manager**

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