



Terms & Conditions

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount on the qualifying HP products illustrated in the table below (the Qualifying HP Products) purchased between 01/11/2017 and midnight 30/04/2018. Customers can make up to two claims during the period of the promotion. Each claim must be submitted separately. Maximum of 5 cartridges per claim. Combine all three colours with one or two black cartridges and save up to £100 now."

Combine all three colours with one or two black cartridges and save up to £100 now.

- ▮ Purchase 4 cartridges (a set of 3 color cartridges combined with one black cartridge) to receive £50 cashback.
- ▮ Purchase 5 cartridges (a set of 3 color cartridges combined with two black cartridges) to receive £100 cashback.

The applicable cartridges must be compatible with the same printer model to be eligible for cashback.

Offer valid only for selected SKUs. [For more details visit: Eligible products](#)

Promo Dates: 01/11/2017 to 30/04/2018

2. To take advantage of the promotion, customers must complete the online claim form (available at "hp.com/uk/savemoney"), attach proof of purchase in the form of the sellers invoice, via scan or email attachment and upload the security seals¹ of purchased toner. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, HP part codes of the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 30 days from the date of purchase and no later than midnight 30/05/2018.

¹ The HP security seals are located on the front side of the package. If security seals are not physically cut off the package, scanned and uploaded your claim request will be cancelled. For HP Color Tri-pack please enter always the security seal no. of the YELLOW Toner and for the HP mono dual packs please enter the security seal no. of the BLACK Toner.

3. The promotion is valid in respect of Qualifying HP Products purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e.: customers purchasing products for their own use); claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.

4. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from promotions@hp.com. The email will confirm whether or not the claim for cash back has been successful. HP will endeavour to do this within seven calendar days. It is the customers responsibility to contact the promotions team at promotions@hp.com, where the customer has not received email confirmation within this time frame.

5. Customers providing an incomplete claim form or not sending in complete security seals will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.



Terms & Conditions

6. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the UK bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customer's name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.

Paying entity:

HP International Sarl
150 Route du Nant d'Avril
1217 Meyrin 2
Geneva
Switzerland

7. HP endeavours to process valid payment claims in 45 calendar days from sending the confirmation email to customer or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.

8. The recipient of the payment shall fulfil any tax obligations imposed by local tax legislation.

9. The cash back amount will only be paid upon HP's satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.

10. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back.

11. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.

12. This offer is not open to employees of HP, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.

13. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.

14. For questions regarding the status of your claim, please email: promotions@hp.com

15. The cash back will not be granted to a customer who:

- a. has not purchased a Qualifying HP Product within the promotional period; and/or
- b. has not completed the claim form correctly; and/or
- c. has not supplied proof of purchase; and/or
- d. has not submitted the security seals; and/or
- e. has not submitted their claim form within 30 days from the date of purchase; and/or
- f. failed in any way to comply with these terms and conditions as determined in HP's sole discretion.



Terms & Conditions

16. HP reserves the right to disqualify incomplete, altered or illegible claims.

17. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.

18. HP reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.

19. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.

20. HP may cancel or withdraw this promotion at any time without prior notice.

21. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.

22. HP reserves the right to amend or cancel the terms of this offer at any time without notice.

23. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HP's liability for death or personal injury of customer proven to be caused by HP's negligence.

24. In the event of false, erroneous claims submitted by the customer or overpayments made by HP and subject to HP serving not less than 28 days prior written notice the customer shall repay or reimburse any such false, erroneous or overpayments and the customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.

25. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)

26. If a product is returned (thus revoking the sales contract) no claim may be made for cashback. In this case cashback that has already been paid must be fully paid back.

27. This promotion is subject to the laws of England and Wales.

28. Promoter UK: HP Inc. UK Limited, Cain Road, Amen Corner, RG12 1HN, Bracknell, Berkshire, United Kingdom (referred to herein as HP).